



You can now make payments online!

ACS State & Local Solutions, Inc. (ACS), a web based payment service, which provides parents paying support, as well as employers, the option to make child support payments online through a secure website. ACS is pleased to offer this to parents and employers paying to Maine Child Support Enforcement and Recovery at a discounted rate of \$0.55 per case payment. ExpertPay is easily accessed with any web browser at www.expertpay.com.

For Parents:

You can make a one-time payment or set up a recurring payment. The payment will be drawn directly from your checking or savings account; just complete the quick and easy [ExpertPay registration process](#).

You can also pay with MasterCard®. Please visit [e-ChildsPay](#) for more information. Convenience fees will apply. E-ChildsPay can be accessed with any web based browser at www.e-childspay.com.

Please note, non-custodial parents required to pay child support through an income withholding order are not eligible to make electronic payments.

For Employers:

You can use ExpertPay to submit payments directly from your company's bank account for one or more employees with child support orders. While Maine Child Support Enforcement and Recovery offers Electronic Funds Transfer (EFT) to employers who wish to originate payments through their bank, you may wish to consider ExpertPay as an alternative to EFT. Just complete the fast ExpertPay registration process and you will be on your way.

The Division of Support Enforcement and Recovery (DSER) encourages employers to submit payments electronically because it saves time and money for employers and is a benefit to taxpayers. Electronic funds transfer is a safe and secure method for sending child support payments to the Maine State Disbursement Unit (SDU)

ExpertPay is a web-based solution for employers to submit child support withholdings. ExpertPay debits your company's bank account each pay period and transfers the funds to the SDU. You need to enter your child support withholding information only one time. In addition, as an added benefit to multi-state employers, payments can be easily submitted to every state where child support is owed through the same site. This system enables you to track, manage, and print reports on all child support withholdings. To find more information or to register, go to <https://www.expertpay.com/employerapp>

ExpertPay supports employers and obligors through its knowledgeable customer service staff. You can contact them at 1-800-403-0879 Monday through Friday, 8:00 AM – 5:00 PM ET, or email at customer.service@expertpay.com

Likewise, customer service is available to obligors paying by credit card at (888) 392-3391.